



# Lean Sigma Champions Programme

## Creating a Sustainable Difference

### Lean Sigma Champion Two-Day Programme

The process of improvement cannot be undertaken without the full use of the skills, knowledge and expertise of those who provide the services every day. This includes managers and heads of service who need to understand what the implications are for their role as managers and champions.

Lean Sigma goes beyond traditional quality improvement because it is first and foremost a business initiative. Each Lean Sigma project must result in a positive financial impact on the organisation's bottom line. For a Lean Sigma implementation to be successful, however, management must not only support the Six Sigma initiative but also understand it.

Lean Sigma complements the existing approaches to business and supports people and organisation development, improvements in performance measures (especially customer service) and reduced working capital. Cost reduction comes from the elimination of waste and using ideas from the workforce, rather than from analysis of management accounts or costing systems.

The process starts by mapping the business and the supply chain (using Value Stream Mapping) and then identifying the most appropriate improvement projects.

This Lean Sigma Champion programme rigorously defines how to select and define appropriate Lean Sigma process improvement projects. After completing the programme, participants will understand the DMAIC methodology and the extent of their personal involvement and the organisational resources required.

Participants are taught how to help their teams through each phase of the project, what questions to ask, how to conduct reviews, and how to overcome typical barriers those teams might face, both inside and outside the organisation.

### Agenda

Take a look at a typical agenda overleaf which can also be tailored and delivered in-house.

### For More Information

To find out more please contact us at our offices, visit our website at [www.tealconsulting.co.uk](http://www.tealconsulting.co.uk) or e-mail us at [info@tealconsulting.co.uk](mailto:info@tealconsulting.co.uk)



# Lean Sigma Awareness

## Creating a Sustainable Difference

Lean Sigma Champion			
Day 1 (7 Hours)		Day 2 (7 Hours)	
Introductions		Team Selection & Development	
Waste Awareness/Lean Six Sigma			
The DMAIC Roadmap			
Simulation Game Round 1		Project Selection & Implementation	
Voice of Customer	Simulation Game Improvement		
Define			
Measure		Coaching Style of Management	
Analyse		Thinking – Critical/Systems	
Improve		Lean sigma Deployment & KPIs	
Control			
Simulation Game Round 2		Toll Gate Reviews	
		Facilitation Skills	
Lean Six Sigma into Practice		Your Next Steps	

© TEAL Consulting Limited

### CONTACT US

Surrey Office: +44 (0) 1483 420550  
 Leeds Office +44 (0) 113 2940375  
 E-mail: [info@tealconsulting.co.uk](mailto:info@tealconsulting.co.uk)  
 Website: [www.tealconsulting.co.uk](http://www.tealconsulting.co.uk)

