



Lean Systems Lite

A rapid approach to delivering operational excellence

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Ever more demanding external conditions, including greater service user expectations at reduced cost, are making future service provision increasingly challenging and complex. Achieving operational excellence provides a competitive advantage – it translates to increased service flexibility, improved customer satisfaction, and cost minimisation. If you need to demonstrate increasing value for money, improved client outcomes, and/or increased efficiency, you may be considering Lean Systems Thinking as a robust and engaging approach to achieve operational excellence.

We can support all aspects of your business operations to streamline functions and optimise performance. We bring proven diagnostics, methodologies, and techniques to improve your business processes, organisational capabilities and performance outcomes.

Why Lean Systems Lite (LSL)?

Often a significant hurdle to embarking on a Lean Systems Thinking project is necessary up-front investment, the level of staff involvement and potential disruption to operational performance. And inevitably, the overall timescales for completing projects. Our solution has been designed to minimise these for you until you can see the return on your investment.

Our team believes that businesses can achieve operational excellence and improve value to stakeholders through an initial less demanding approach – Lean Systems Lite (LSL). Our approach is designed to rapidly identify opportunities to improve productivity and sustainable performance.

Typically taking three to four weeks to complete, LSL uses available performance data and a reduced, albeit representative input from those who deliver the end to end service. It is designed to fit around the availability of your resources and minimises the impact on operational service performance. It focuses enquiry, analytical and redesign activities on the areas which matter most and which have the greatest potential impact on achieving your organisational goals.

Utilising a set of best-practice tools and proven methodologies, LSL focuses on understanding service demand, service outputs and client outcomes. Our approach identifies the value which a service delivers to both clients and the organisation, an understanding of how the service currently works and the key 'yield' points within the service which drive operational effectiveness and efficiency. Staff involvement is designed to build ownership in the outputs and recommendations from the programme, without causing unnecessary pressures on the requirements of the 'day' job.

LSL delivers an optimised service design based around an end-to-end value stream, yield map and initial operating model. In addition it identifies the main service constraints and opportunities to improve performance along with recommended improvement projects and further analysis where necessary.

Within a month, with modest investment your organisation can have a clear route map for improvement, which will guide your Executive Team. And then, if you need more support, we can help with detailed design, piloting new ways of working and embedding the changes.

For More Information

See our website www.tealconsulting.co.uk or e-mail us a info@tealconsulting.co.uk.

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