



Collaboration for Integrated Care

What if there really was a way to improve collaboration between organisations to deliver integrated care? Collaboration is now not an option but a necessity.

The Strategic Context

Driven by patient and user need, workforce shortages, and by financial austerity, the need for service integration is now a critical requirement of the NHS and local authorities. Collaboration between health and social care organisations and professionals has been an expectation in the public sector for many years.

If the requirement to collaborate successfully is greater today than ever before, there are plenty of challenges to overcome. These include:

- Different cultures and behaviours, systems and processes.
- Tensions between collaboration and competition.
- The leadership challenges in maintaining effective relationships between people and their organisations and meeting your goals.

A Standard for Collaboration – Not Just a Badge

Based on the experience of successful organisations, ISO 44001 has been designed to enable successful relationship management and collaborative working within and between organisations and teams.

ISO 44001 is ideally suited to the complex, adaptive and multi-layered world of health and social care. Whether it is suppliers or partners, it provides a route map to:

- Help identify an organisation's capacity for effective collaboration.
- Develop and nurture the behaviours and relationships that organisations need for collaborative success.
- Establish governance, joint objectives & leadership.
- Enable future commitments to create value to be delivered.

It can be adopted as a set of principles, as a route-map to guide specific collaborative programmes or it can form the basis for a total approach to collaboration which can lead to formal certification.

Getting on Top of Collaborative Working

The standard is ideally suited as a framework to help health and social care leaders create integrated care systems, accountable care organisations, joint ventures and special purpose vehicles.

TEAL Consulting provide expertise in the application of ISO 44001 and are already working with innovative, forward-thinking NHS and local authority organisations in the application of the standard. Our consultants bring together excellence in the application of the standard and knowledge of the health and social care sector.

For More Information

See our website www.tealconsulting.co.uk or email us at info@tealconsulting.co.uk.

“TEAL Consulting has given our Accountable Care Management organisation a great start by helping us build its foundations on the principles set out in ISO 44001.”

**Denis Gizzi
Managing Director
NHS OLDHAM CCG**

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